

THE BODY SHOP®

RETURN FORM

Full Name:

ITEM CODE	PRODUCT NAME	ORDER NUMBER	QTY	REASON CODE	REFUND/EXCHANGE
<i>Example</i> 84930	<i>Example</i> SHEA BODY BUTTER 200ML	<i>Example</i> GBE12345678	<i>Example</i> 1	<i>Example</i> 2	<i>Example</i> REFUND

Reason Codes:

	1: Unwanted	2: Wrong item sent to me	3: Did not arrive in time	4: Ordered in error	5: Damaged
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If you suffered a reaction to one of our products, please contact Customer Care immediately on 0800 092 90 90.
(MON-FRI 8am-6pm. SAT 9am-1pm)

Please read and follow the returns instructions carefully, failure to enclose products for refund and documentation listed below could result in your refund or exchange being delayed or refused.

Return Instructions:

1. Returns form should be completed and all boxes filled accurately
2. Enclose all item(s) that are listed in the top part of this form
3. Please wrap all items securely
4. Please enclose a copy of your original order confirmation email or despatch note
5. Please go to www.royalmail.com/track-my-return and follow the instructions to complete your return